



AHG National 25th Anniversary Convention: Postponement FAQ **May 1, 2020**

What are the new dates and location of the Convention? The AHG National 25th Anniversary Convention has a new date but the same location! The new date is **July 21–24, 2021 at Cedarville University in Cedarville, OH**. AHG is so thankful to Cedarville University for their understanding and flexibility in offering us new dates. Instead of kicking off the 25th Anniversary year at the Convention, we will end our 25th Anniversary year in grand style!

What led to the decision to postpone the 2020 Convention? The AHG Convention Team took many factors into account when making this decision. The most important factor was the health, safety, and wellbeing of AHG Members, sponsors, and exhibitors. In addition, the team considered the financial impact of COVID-19 on our members as well as the changes in regulations around traveling and gathering in large groups. The true level of impact from the pandemic will not be realized for months to come. For these reasons, we found it best to postpone to a date that allows us to confidently come together as a community.

Why was the decision to postpone made at this time, rather than waiting until the summer when more will be revealed about the effects of the pandemic? The timing of the decision was affected by two main factors. First, AHG Members want and need to know how to effectively plan and care for their families during this difficult time. Many families are experiencing loss of income and loss of Paid Time Off from employers due to the Stay at Home orders throughout the nation. In these difficult financial times, it is our hope that a refund of payments will bring some peace and relief to your household. Secondly, when planning a large-scale event such as the Convention, there are contracts made with various vendors, suppliers, and speakers that require a 60-day cancellation window. Many of our suppliers require us to order 75-days in advance to ensure production and shipping occur in a timely manner. Making this decision now allows us to be good stewards of the AHG Ministry funds as well as honor our AHG Members, sponsors, and exhibitors.

Will refunds be given and if so, when can we expect them? AHG, Inc. will refund all registrants 100% of their payment. Refunds will be processed by May 22, 2020. Please contact us at conventionregistration@ahgonline.org if you have not received your refund by that date. Those who canceled their registration prior to the Postponement Announcement, will be refunded the remaining 50% of your payment for a total of a 100% refund. Refunds will be processed as a credit to the credit card that received the charge.

Can I choose to donate my registration fee to the AHG Ministry? As you can imagine, in addition to the financial impact COVID-19 has had on the AHG Ministry as a whole, AHG has already invested in many areas for the Convention that are non-refundable or “sunk” costs. If you would like to help AHG “fill the gap” and desire to donate part or all of your registration fee to AHG, Inc., you can share about your desire to be a donor and the amount of your donation by emailing events@ahgonline.org no later than Friday, May 8, 2020. Your generous gift will be tax deductible.

Will we have to reregister? If so, when will that happen? Yes, all who are interested in attending in July 2021 will need to reregister as inevitably some parts of the event will need to change. A new registration date will be announced late summer 2020.

Will the cost of attending the Convention change for 2021? It is AHG’s intention to keep the 2021 Convention pricing as close to the 2020 Convention pricing as possible. Once we have completed the process of renegotiating costs with our vendors, we will be able to confirm and announce the 2021 Convention rates.

What if my daughter ages out of AHG by the summer of 2021? In order for Girl Members to attend, they must be a registered member of AHG. Girls who are graduating high school in the spring of 2021 may still attend as a Patriot, even if they are already 18. Girls 18-20 years old can also register with AHG as a Leader in Training (LIT) and still attend the Convention.

My Girl Member was signed up to be recognized for her Level Award. With the Convention being postponed, will she miss out on that opportunity if she attends in July 2021? Being recognized for earning a Level Award is a special honor and one that your daughter most likely does not want to miss. At the 2021 Convention, girls who have earned their Level Award in the 2019-2020 or 2020-2021 Program Years will have the option of being recognized at the 2021 Convention. This applies to Stars & Stripes Award Recipients as well.

Will the workshops and presenters be the same next year? AHG will reach out to all presenters and discuss their availability for 2021. Once this information is obtained, we will be able to solidify workshop offerings for 2021 and will communicate the complete list of workshops by the end of 2020.

Will the theme change? Will we still celebrate our 25th Anniversary? The theme of CHOSEN will not change. We have the perfect opportunity to reschedule for next Summer, allowing us to celebrate the conclusion of a great 25th year of ministry.

Will the keynotes and special artists change? Many keynotes have expressed interest in participating next year. We look forward to securing our spot in their schedules and will announce them as they are confirmed.

As a result of COVID-19, will Health and Safety standards change for AHG events? AHG, Inc. will implement and communicate any new safety precautions for live events as set forth by the CDC and the State of Ohio's Governor and Director of Health.

I was planning on getting my new Girl Handbook at the Convention. When can I get it now? The new Girl Handbooks will be available for purchase online in the AHGstore starting August 3, 2020.

Why isn't AHG offering a virtual Convention this year? The AHG Girl Convention is a very hands-on, community-building event. It is not easily transferred to a virtual format. For this reason, AHG, Inc. has chosen to postpone the event rather than reformat it into a virtual event.

I booked a hotel or a campground stay. Will I be able to get a refund or cancel my stay? We suggest you contact your hotel or campground directly as AHG, Inc. does not have any authority regarding hotel or campground reservations.

When will the next Girl Convention be held? After the 2021 Convention, the next Girl Convention will be held the summer of 2025 to celebrate our 30th Anniversary. Location and date to be announced.

Who should I contact if I have additional questions? Please send your questions to conventionregistration@ahgonline.org